

Chilango Gift Card Terms & Conditions of Purchase

- Once loaded, the value on your Chilango Gift Card can be used as full/part payment at any Chilango restaurant. (Gift cards can not be accepted as payment online, app or via our delivery partners)
- The card can be loaded with any value between £5 and £250(in increments of £5). The maximum value stored on the card is £500.
- The card balance cannot be exchanged for cash. Any remaining balance will be stored on the card and may be used to pay for future purchase.
- Gift cards are available to purchase from all Chilango restaurants.
- Larger orders will be organised via Chilango head office. All orders shipped via Royal Mail will have proof of postage and this will be deemed the end of our responsibility for the shipping of all orders but can provide a Royal Mail tracking number to support you in tracing an item.
- Chilango (registered trading name Mucho-Mas Limited) is unable to replace or reimburse the value of your gift card if it is lost, stolen, damaged or its identity is stolen – please look after this card carefully and treat it just like cash.
- The value of your Chilango gift card will expire if the card is not used for 12 consecutive months (excluding balance enquiries / Top Ups) and the remaining balance will be deducted.
- To check the remaining balance on your card please visit a Chilango restaurant or email marketing@Chilango.co.uk
- This card is not a credit, debit or cheque guarantee card.
- Chilango reserves the right to amend these terms and conditions at any time or withdraw the card on reasonable notice. Your statutory rights are not affected.